



Welcome to Florence



**Florence
is alive**
treat it with care



Handbook for a unique experience

Florence is not just an open-air museum, but a living, delicate city that should be treated with respect and care, like a precious flower.

The apartment in which you are temporarily staying is set in a residential context that requires the right balance, respect and attention.

With this handbook we offer you some simple indications in order to enjoy your stay in the best way. These are rules of good cohabitation and norms of virtuous behaviour that will help you to live Florence in a more authentic, responsible and sustainable way.

Before you start: your **safety is important**

112 is the Single European Emergency Number, a single number to call for help in a health or safety emergency in all EU countries.

112



1522

Anti-violence and
stalking number



Get informed and be inspired: www.feelflorence.it is the official website of the City of Florence and its metropolitan territory. You will be able to find all the constantly updated information on museum opening hours, exhibitions, events, music and concerts, free downloadable material, thematic and original itineraries with descriptions of routes and all the places of interest, more or less known.

Good practices in respect of **Florence**

AT HOME

1

Respect the quiet from
**11 p.m. to 8 a.m. and
from noon to 3 p.m.**

2

Keep **common areas**
(stairs, hallways,
elevators) clean and
decent

3

Do not flush pollutants
or obstructing
substances down drains

4

In Florence, there are five
types of waste to be sorted
(organic, paper and
cardboard, plastic-metal-
polystyrene-tetrapak
packaging and containers,
glass, other non-separable
waste) and disposed of
separately. The manager of
the tourist rental where
you are staying will provide
more details



IN THE CITY

IN FLORENCE BY CAR: ZTL AND PARKINGS

If you use your own or a rental car, you
need to know the regulations on private
traffic and parking in the city. The ZTL
(restricted traffic zone) is that area of the
city centre, roughly enclosed within the ring
roads, regulated by precise restrictions that
everyone must respect.

Discover more:



PUBLIC TRANSPORT

For moving around, in Florence and its
surroundings, you can use both the tram
network (in constant evolution) run by the
GEST company, and the local public
transport by road (urban and extra-urban
buses) run regionally by a single company:
AT Autolinee Toscane.

Find out about the
lines and how to use
the tickets:



Enjoy Respect Firenze



LIVING FLORENCE CONSCIOUSLY

Enjoy Respect Firenze is the awareness-raising campaign promoted by the Municipality of Florence, in collaboration with the Destination Florence Foundation, created to promote a more attentive, respectful and sustainable tourism.



Florence is not just a city of art: it is a living place, inhabited every day by those who work, study and grow there.

Want to discover itineraries and experiences?

Let us guide you in planning your trip

Whatsapp
assistant



Chat on WhatsApp with Destination Florence!

Ask for advice, tips, and start planning your trip with the support of destinationflorence.com, the official commercial portal of the metropolitan city.

